



CHILDREN OF JOY PEDIATRICS

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March 2020

Dear Patients,

During this challenging time with the Coronavirus, COVID-19, we want to assure you we are still on and caring for our patients. We made the decision to adjust the office schedule until further notice for the well-being of our patients and staff but also following the authority's order, the new schedule will be as follow: Monday & Friday 9:30am-6pm, Tuesday 9:00am-7:00pm, Wednesday 10:00am-6:00pm, Thursday 10:00am-7:00pm, , and Saturday 10am-2:00pm, being our last appointment at 5:45pm when we close at 6 and 6:45pm when we close at 7pm.

We are taking extra precautions to ensure our patient's safety in our practice:

- ✓ Prior to every visit, we are asking screening questions to ensure symptomatic or at-risk patients reschedule their appointments to avoid community spread
- ✓ Daily, we are screening our staff and following CDC guidelines regarding staff members who are ill or may have been exposed to COVID-19
- ✓ We are following all infection control protocols: our staff are disinfecting surfaces constantly, especially following each contact point with a patient, throughout the office
- ✓ To ensure the safety of the patient and the staff we ask that only one (1) parent/adult to accompany the patient. Please keep children at home if they do not need to be seen by a provider

As the situation develops, Children of Joy Pediatrics is closely watching local health department reports and news. Should we need to do additional adjustments to our operations, we will keep you informed.

As always, if you need us, we are here for you and your family. Feel free to reach out to us if you have any questions or concern.

For additional information to <https://www.cdc.gov/coronavirus/2019-ncov>

Sincerely,

Children Of Joy Pediatrics Staff